

Disclaimer: Connectwise Tool will allow us to help you during the project, It will also allow us to have a meeting and monitor your system, whenever it's required. Please be advised we are solely using it for work purposes and by downloading and installing this software you are giving us the consent to use it.

FAQ:

what about my privacy?

After installing this software you are automatically giving us the consent to monitor your work and what you do? If you are very concerned about the privacy, then you should create a new user on your computer and install this application so that when you are in work mode then only you allow our team to monitor your work

Will you be able to see what I am Doing?

Yes

How do I uninstall it?

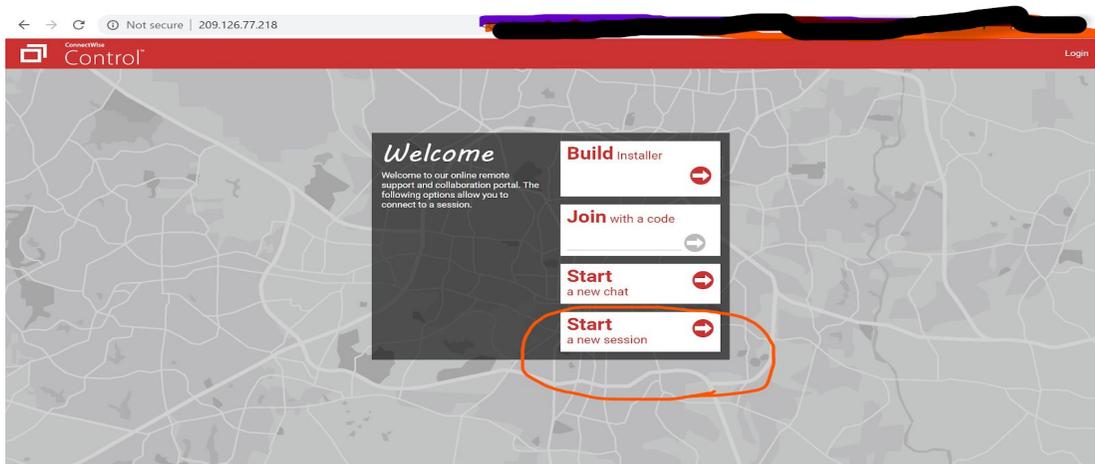
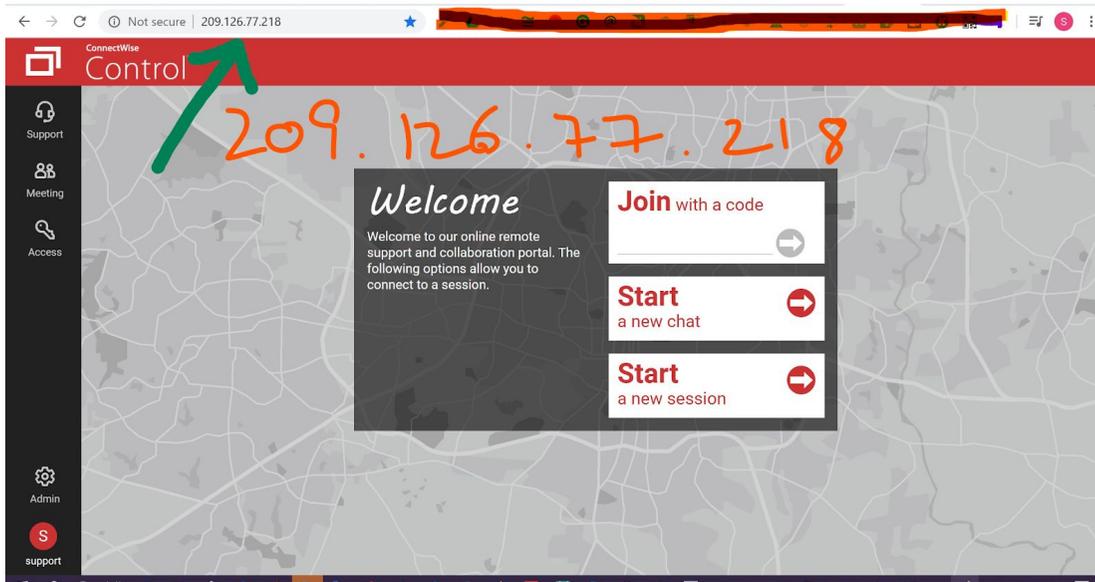
You can uninstall this from control panel, uninstall

Why do you need this software?

We need this software to Monitor your work, track your work timings, help you to understand the work if you get stuck somewhere, Install other softwares if needed be as per your work profile

TRAINING TO INSTALL THIS SOFTWARE

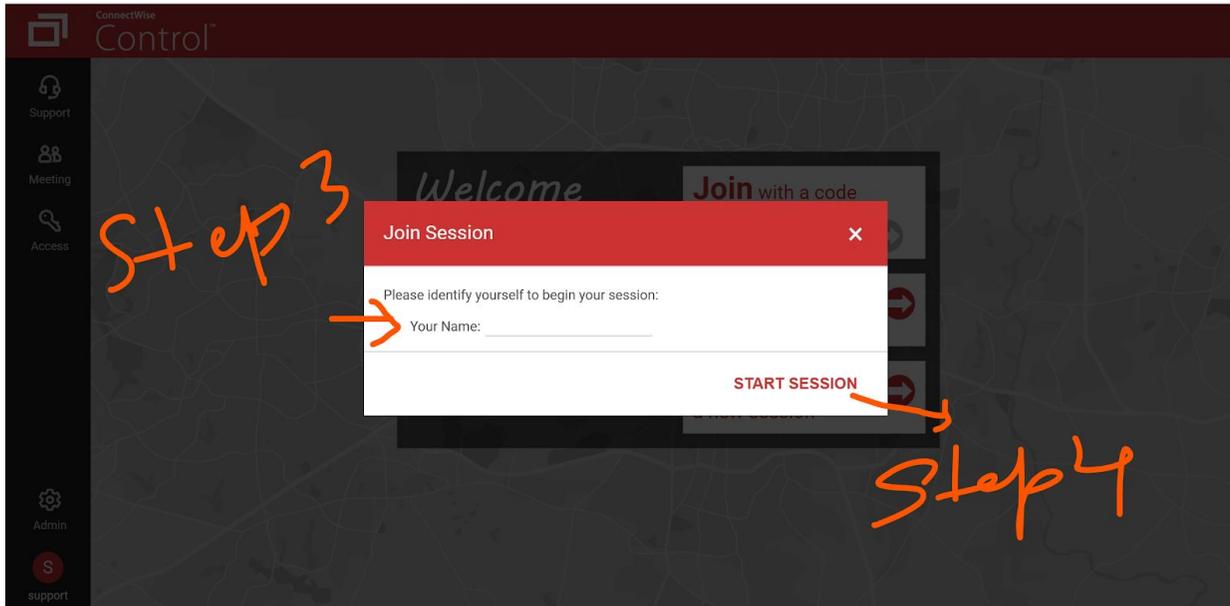
Step 1 : Type 209.126.77.218 in your URL Chrome Browser or Mozilla or Internet Explorer



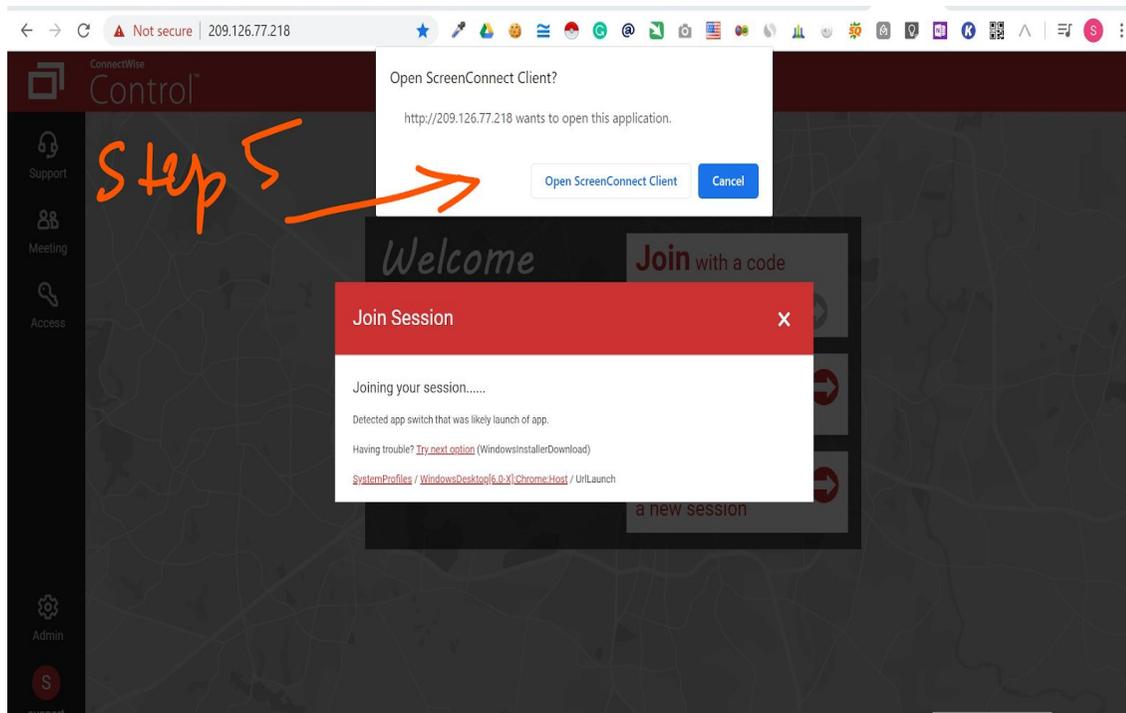
Step 2 : Click on Start a new Session

Step 3: Type your Full Name

Step 4: Start Session



Step 5 : Open ScreenConnect Client - this will run or Install this app on your computer screen

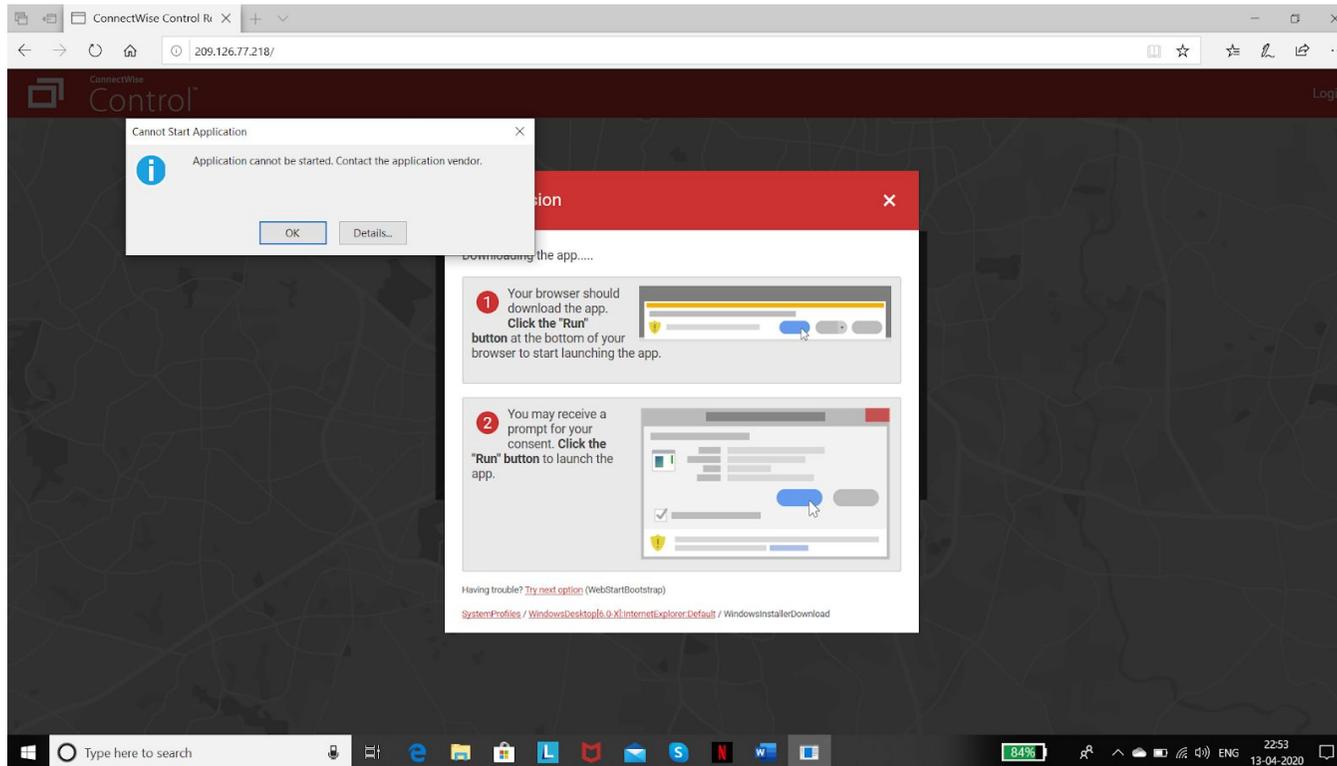


Step 6: You can then Chat with us or allow us to help you out.

Step 7 : If you see a message waiting for the host - that means you have successfully installed the software in your system

For further clarification contact us

TROUBLESHOOTING



This error means that your antivirus is blocking it, add this URL in to the whitelist or Disable Antivirus